

# Results of GP Patient Survey Jul15 - Mar16 Central Midlands

## Key patient access & overall indicators

**Weighted results**

Weighting adjusts the data to account for differences between all patients at a practice and patients who actually complete the questionnaire. The weighted data has been adjusted to give a more accurate picture of how all patients would feel about a practice if every patient had responded.  
<https://gp-patient.co.uk/faq/weighted-data>

 National lowest decile  
 National top decile

CCG	Practice code	Practice name	Ease of getting through on the phone	Overall experience of making an appointment	Overall experience of GP surgery	Recommend GP surgery to someone who has just moved to the local area	Average of 4 indicators	Change in ave % vs Jul-14 results	Central Midlands Rank (558)	National Rank (7732)
NHS EAST AND NORTH HERTFORDSHIRE CCG	E82080	ORFORD LODGE	82%	78%	95%	84%	85%	1%	158	2429

0.615143315  
 0.913501249