

Results of GP Patient Survey Jul-15 - Mar-16, by practice within Central Midlands

Quality Indicators - GP & Nurse

Weighted results

Weighting adjusts the data to account for differences between all patients at a practice and patients who actually complete the questionnaire. The weighted data has been adjusted to give a more accurate picture of how all patients would feel about a practice if every patient had responded.
<https://gp-patient.co.uk/faq/weighted-data>

Practices in national lowest decile

Practices in national highest decile

Quality of GP appointment											Quality of Nurse appointment							
Results for England as a whole											Results for England as a whole							
87% 89% 86% 82% 85% 92% 87%											92% 91% 90% 85% 91% 84% 89%							
CCG	Practice code	Practice name	Giving you enough time	Listening to you	Explaining tests and treatments	Involving you in decisions about your care	Treating you with care and concern	Confidence and trust	Average	National Rank (7729)	Giving you enough time	Listening to you	Explaining tests and treatments	Involving you in decisions about your care	Treating you with care and concern	Confidence and trust	Average	National Rank (7725)
NHS EAST AND NORTH HERTFORDSHIRE CCG	E82080	ORFORD LODGE	93%	97%	95%	94%	96%	96%	95%	485	93%	96%	95%	90%	100%	84%	93%	1790